



+ 2024-25 Holiday Collection Schedule +

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|----------------------------|----------------------------|----------------------------|--|---|---|
| NOV. 25 Regular Service | NOV. 26 Regular Service | NOV. 27 Regular Service | NOV. 28 No Service Thanksgiving Day, Office Closed | NOV. 29 Service for Thursday Customers | NOV. 30 Service for Friday Customers |

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|----------------------------|----------------------------|---|--|---|---|
| DEC. 23 Regular Service | DEC. 24 Regular Service | DEC. 25 No Service Christmas Day, Office Closed | DEC. 26 Service for Wednesday Customers | DEC. 27 Service for Thursday Customers | DEC. 28 Service for Friday Customers |
| DEC. 30 Regular Service | DEC. 31 Regular Service | JAN. 1 No Service New Year's Day, Office Closed | JAN. 2 Service for Wednesday Customers | JAN. 3 Service for Thursday Customers | JAN. 4 Service for Friday Customers |

CUSTOMER PORTAL NEWS

The new Customer Portal allows you to access your bill, make payments, and more. All customers, even those previously enrolled in paperless billing or automatic payments, must re-enroll in the new portal.

You can create an account or you can make a one-time guest payment. To sign up, you will be asked for your invoice number and your customer number (or account number) found on the paper statement sent to every customer for the billing cycle with our new system.

Your account number has been updated, so be sure to locate the new one as your old account number will not be recognized.

Your first bill in this new system did not show the discount applied for early payment. This discount will appear as an applied credit or "adjustment" in each successive bill.

If you still have questions, please contact our customer service team at **707.552.3110**, vallejocustomerservice@recology.com, or visit our office.

Link to the Portal here:



| Invoice Date | Invoice Number | Account Number | Invoice Amount |
|--------------------------------------|----------------|----------------|----------------|
| 9/1/2024 | XXXXXXXXXXXX | XXXXXXXXXX | \$1,095.407 |
| Service Address | | | Due Date |
| 1 TOWN SQUARE PL, VACAVILLE CA 95688 | | | 10/1/2024 |

HOLIDAY TREE RECYCLING

Recology accepts holiday trees for recycling! Flocked trees (sprayed with artificial snow) are not accepted.

1. Remove all decorations, tinsel, and tree stands.
2. Cut tree into three-foot sections or smaller.
3. Tree pieces must fit inside the cart with the lid closed.



SCHEDULE YOUR BIC TODAY!

Make an appointment for a free Bulky Item Collection (BIC) before all available time slots are taken. They fill up quickly as the year progresses.

Call **707.552.3110** in advance with your itemized list so we can get you scheduled.

Vallejo residents receive four free pickups a year that can be used for up to 2 cubic yards, the equivalent of (12) 32-gallon bags of trash, **or** three oversized items such as old furniture or mattresses.

BOPA HOURS

Residents can drop off batteries, oil, paint, antifreeze, and other household waste at the Vallejo Materials Recovery Facility, 8 AM – 3:30 PM Thursday through Saturday. The facility is located at 2021 Broadway.



For a list of accepted items:



CONTACT US!

Se Habla Español
Nagsasalita kami ng
Tagalog

Recology Vallejo American Canyon
2021 Broadway Street
Vallejo, CA 94589



GREEN BIN BASICS

DO compost soiled paper towels, napkins, egg cartons, newspaper, cardboard (even pizza boxes!), and paper plates without plastic coating.



PRO TIP: If a paper product has a shiny surface, it is probably coated in plastic and should go into the trash.

DO store food scraps in the freezer so they stay out of the elements while waiting for pickup day. Move them to your green bin before you take it to the curb for collection.



PRO TIP: If you put food scraps in a plain brown paper bag for freezing, the whole package can go directly in the bin.

DO put food scraps directly into the green bin. No plastic bags.

PRO TIP: Line your green bin with dry grass clippings or other yard waste or used and uncoated paper products to keep odors in check.

DON'T be confused by compostable plastics. These often don't break down as advertised and should not go in your green carts. Please place these in your landfill (trash) bin.



707.552.3110 Monday to Friday, 8 AM – 5 PM

recology.com/vallejo

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