



*+ 2024-25 Holiday Collection Schedule *+

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
NOV. 25 Regular Service	NOV. 26 Regular Service	NOV. 27 Regular Service	NOV. 28 No Service Thanksgiving Day, Office Closed	NOV. 29 Service for Thursday Customers	NOV. 30 Service for Friday Customers

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
DEC. 23 Regular Service	DEC. 24 Regular Service	DEC. 25 No Service Christmas Day, Office Closed	DEC. 26 Service for Wednesday Customers	DEC. 27 Service for Thursday Customers	DEC. 28 Service for Friday Customers
DEC. 30 Regular Service	DEC. 31 Regular Service	JAN. 1 No Service New Year's Day, Office Closed	JAN. 2 Service for Wednesday Customers	JAN. 3 Service for Thursday Customers	JAN. 4 Service for Friday Customers

CUSTOMER PORTAL NEWS

The new Customer Portal allows you to access your bill, make payments, and more. All customers, even those previously enrolled in paperless billing or automatic payments, must re-enroll in the new portal.

You can create an account or you can make a one-time guest payment. To sign up, you will be asked for your invoice number and your customer number (or account number) found on the paper statement sent to every customer for the billing cycle with our new system.

Your account number has been updated, so be sure to locate the new one as your old account number will not be recognized.

Your first bill in this new system did not show the discount applied for early payment. This discount will appear as an applied credit or "adjustment" in each successive bill.

If you still have questions, please contact our customer service team at **707.552.3110**, vallejocustomerservice@recology.com, or visit our office.

Link to the Portal here:



Invoice Date	Invoice Number	Account Number	Invoice Amount
9/1/2024	XXXXXXXXXXXX	XXXXXXXXXX	\$1,095.407
Service Address			Due Date
1 TOWN SQUARE PL, VACAVILLE CA 95688			10/1/2024

FREE SHREDDING EVENT

Do you have a stack of paper documents that need shredding? Stop by the next American Canyon event:

WHEN: 9 AM – 12 PM, Saturday, December 7

WHERE: American Canyon City Hall,
4381 Broadway Street

WHO: American Canyon residents only

SCHEDULE YOUR BIC TODAY!

Make an appointment for a free Bulky Item Collection (BIC) before all available time slots are taken. They fill up quickly as the year progresses.



Call **707.552.3110** in advance with your itemized list so we can get you scheduled.

American Canyon residents receive one free pickup a year that can be used for up to 2 cubic yards, the equivalent of (12) 32-gallon bags of trash, **and** one item containing Freon.

USE YOUR DUMP COUPON Your second Dump Coupon should have arrived in the mail in early September. Use it before February 28, 2025 to drop off of up to 1,000 pounds of residential waste at Devlin Road Transfer Station for free.

Valid ID required and the original coupon must be presented. No photocopies will be accepted, and coupons cannot be replaced.

BOPA HOURS

Residents can drop off batteries, oil, paint, antifreeze, and other household waste at the Vallejo Materials Recovery Facility, 8 AM – 3:30 PM Thursday through Saturday. The facility is located at 2021 Broadway.



For a list of
accepted
items:



CONTACT US!

Se Habla Español
Nagsasalita kami ng
Tagalog

Recology Vallejo American Canyon
2021 Broadway Street
Vallejo, CA 94589



GREEN BIN BASICS

DO compost soiled paper towels, napkins, egg cartons, newspaper, cardboard (even pizza boxes!), and paper plates without plastic coating.



PRO TIP: If a paper product has a shiny surface, it is probably coated in plastic and should go into the trash.

DO store food scraps in the freezer so they stay out of the elements while waiting for pickup day. Move them to your green bin before you take it to the curb for collection.



PRO TIP: If you put food scraps in a plain brown paper bag for freezing, the whole package can go directly in the bin.

DO put food scraps directly into the green bin. No plastic bags.

PRO TIP: Line your green bin with dry grass clippings or other yard waste or used and uncoated paper products to keep odors in check.

DON'T be confused by compostable plastics. These often don't break down as advertised and should not go in your green carts. Please place these in your landfill (trash) bin.



707.552.3110 Monday to Friday, 8 AM – 5 PM
recology.com/americancanyon
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