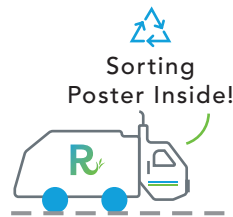




1351 Pacheco Pass Hwy  
Gilroy, CA 95020  
408.842.3358  
recology.com/southvalley  
f @

# Service Guide for Gilroy Residential Customers



Para mas información visite  
[recology.com/southvalley](http://recology.com/southvalley)  
o llame al 408.842.3358

## Hard-to-Recycle Items

### TREE RECYCLING

Trees must be cut into sections no larger than three feet and placed next to the green organics cart. Small branches and pieces may be placed inside the cart.

Ornaments, lights, and tree stands must be removed. No flocked trees.



### SAFE MEDICATION AND SHARPS DISPOSAL

Please do not place unwanted medications or sharps in your Recology carts. Store sharps in a hard sided container for safe disposal.

CVS Pharmacy will accept these items for free.

CVS Pharmacy  
800 1st Street, Gilroy  
408.842.0373

To find other locations in your area that accept these items visit [med-project.org](http://med-project.org). This website also has information about free mail back services.

### FLUORESCENT BULB DISPOSAL

Fluorescent bulbs cannot be placed in your carts. You may drop them off at Ace Hardware of Gilroy 1260 1st Street, Suite B

### HOUSEHOLD BATTERIES, MOTOR OIL AND FILTERS

All of these items can be collected on your service day.

- Please tape the ends of batteries to help prevent fires. Then place in a clear zippered bag and set them on top of your recycle cart.
- To recycle used motor oil and filters, call customer service to receive one-gallon oil jugs and oil filter bags.

### HOUSEHOLD HAZARDOUS WASTE & ELECTRONIC WASTE DISPOSAL

Unwanted household chemical products and electronic waste can be disposed of for free by using the Santa Clara County Household Hazardous Waste Program. To schedule a free appointment, call 408.299.7300 or visit [hhw.org](http://hhw.org).

## GILROY RESIDENTIAL CUSTOMERS

# Service Guide

Recology South Valley is proud to be the service provider for residents in the City of Gilroy. This service guide provides basic guidelines for recycling, organics, and garbage service.



## RESIDENTIAL SERVICE INFORMATION

### Organics Collection—It's the law!

Place your food scraps and food soiled paper into your existing green organics cart along with your yard waste.

### Bulky Item Collection Program

Residential customers with cart service receive two **free** curbside bulky item collections per year. Call Customer Service at **408.842.3358** to schedule your collection.

### Payment Options

Convenient bill pay options available. For more information, visit [recology.com/bill-pay](http://recology.com/bill-pay)

### Holiday Schedule

**Recology provides regular service on Thanksgiving Day.**

The two holidays where service is disrupted are Christmas Day and New Year's Day. If your regular service day falls on or after the holiday, your collection will be delayed by one day.

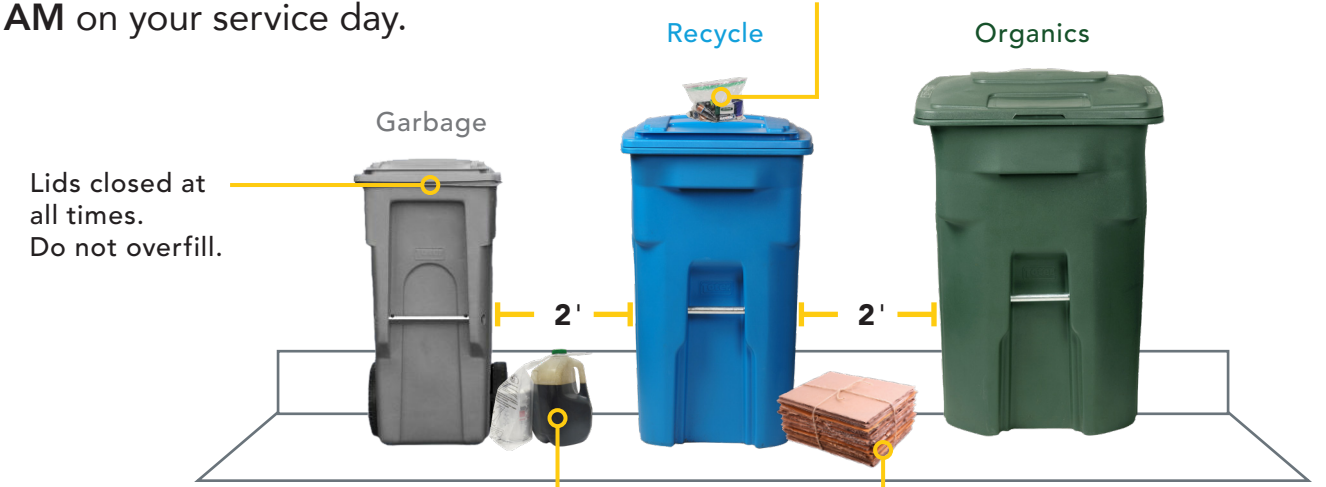
### Mattress Drop-off Events

Residents have two opportunities to recycle mattresses and box springs for **free**. Please refer to THE CONNECTION newsletter or call Customer Service for event details.

## Curbside Set-Out

Place carts at the curb two feet apart by **6 AM** on your service day.

Place household batteries in clear zippered bag on top of recycle cart.



Contact Recology for one-gallon oil containers and oil filter bags. You may set out up to three gallons of oil and three filter bags on your recycle service day.

Flatten, stack, and bundle extra cardboard no larger than 3' x 3'.

## Recycle

### TIPS FOR RECYCLING

Place items loose in your blue recycle cart. **Do not bag recyclables.**

Containers should be empty or scraped.

Place small pieces of cardboard in cart. Additional cardboard should be flattened, bundled, no larger than 3' x 3', and set next to your recycle cart.



GLASS BOTTLES AND JARS



PLASTICS #1-#7



METALS



CLEAN PAPER AND CARDBOARD



CARTONS AND ASEPTIC PACKAGING

### UNACCEPTED ITEMS

- Food
- Plastic bags
- Polystyrene foam
- Toilet paper
- Clothes and bedding
- Ceramics, glassware, and mirrors
- Toys
- Electronic waste
- Automotive parts
- Hazardous waste

## Organics

### REMEMBER TO INCLUDE THE FOOD

Collect food in a brown paper bag, newspaper, or kitchen collection container. Paper absorbs moisture which helps control odors and pests.

Store food scraps in the freezer and place into your organics cart the night before service day.

To request a free kitchen collection container, contact Customer Service at **408.842.3358**.



FOOD SCRAPS



Branches must be 6 inches or less in diameter

YARD WASTE



UNCOATED FOOD-SOILED PAPER PRODUCTS

### UNACCEPTED ITEMS

- Plastic bags
- Animal waste
- Bags and products labeled "compostable" or "biodegradable"
- Palm trees, yucca leaves, oleander, and poison oak
- Hazardous waste

## Garbage

### IF IT'S NOT RECYCLABLE OR COMPOSTABLE, IT BELONGS IN THE GARBAGE

There are three garbage cart sizes to choose from: 32, 64, and 96-gallons. Contact Customer Service for monthly rates.

Each quarterly bill includes one FREE garbage bag tag.

Learn more about the Bulky Item Collection program. Visit [bit.ly/3UmfttG](http://bit.ly/3UmfttG)



SINGLE-USE PLASTIC



CERAMICS AND MISC. GLASS



BAGGED ANIMAL WASTE AND DIAPERS



SNACK BAGS, WRAPPERS, AND COATED PAPER PRODUCTS



PACKAGING AND POLYSTYRENE FOAM



OLEANDER, POISON OAK, AND PALM TREES

### UNACCEPTED ITEMS

- Hazardous, electronic, and medical waste
- Fluorescent bulbs and tubes
- Household batteries
- Concrete, dirt, and rocks
- Cardboard
- Yard waste
- Recyclables
- Food